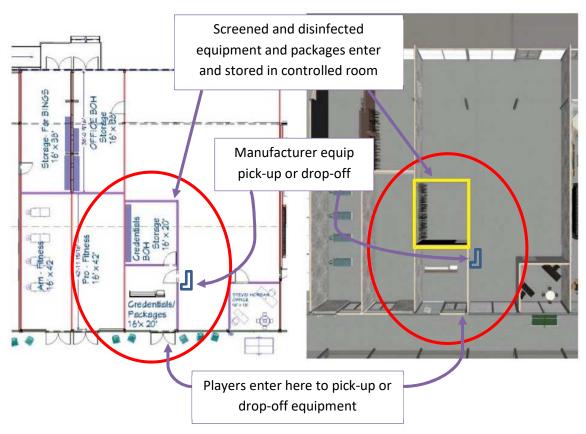


Return to Golf

Distribution Centers

In an effort to minimize touchpoints between players and manufacturers, we will continue to have the tournaments create a dedicated equipment/package receiving and distribution center on property. The distribution center will ideally be situated around or near the manufacturers' trailers.

As an example, we reference the package distribution desk at AT&T Pebble Beach (see below). Each distribution center should have a storage room lined with wire shelving and labelled alphabetically by player last name to store equipment. There should be a dedicated receiving/distribution area, accessible only to players and a separate receiving/distribution desk for the manufacturers.



Location:

Ideally, the distribution center would be located close to the manufacturers' trailers

Sanitation protocols:

- Ensure ample hand sanitizer stations are available
 - Inside each entryway
 - o In storage room
 - On distribution desk(s)
- Distribution room floor should be labeled in accordance with social distancing guideline (6' clearance between spots with arrows to indicate traffic flow)



Return to Golf

- Have security/volunteer stationed at player entrance to managed access and prevent overcrowding
- Distribution personnel, will perform disinfecting protocols (e.g., wipe down/spray equipment before storing)
- PPE
 - While not required (unless mandated by local government), TOUR will highly encourage
 anyone on-site who is able, to wear a mask if it does not interfere with day to day
 responsibilities. Wearing a mask, social distancing, washing your hands and avoid touching
 your eyes, face and mouth are always encouraged.

Recommendation for equipment packages for players: Items normally shipped to the golf course and delivered via locker room drops will now be delivered to the distribution center. Manufacturers are asked to review the latest information available for shipping companies to make sure that shipping services have not been delayed or interrupted during the pandemic. Label packages prominently, in attention to each individual player.

Process for packages shipped to tournament:

- Tournament receives and executes normal security protocols (i.e., package screening, bomb dogs, etc.)
- Once packages have been properly screened, they will be delivered to distribution center
 - Distribution personnel, will perform disinfecting protocols (e.g., wipe down packages)
 - Packages stored, ready for distribution

Recommendation for on-course equipment servicing and distribution:

Players may hand-off equipment directly to the manufacturers, while on the practice facility or near the equipment trucks. Range Access Cards will continue to be needed for access to all practice areas.

- If a club is handed off on the practice range, the rep is permitted to fine-tune the club, but must sanitize the equipment prior to handing it back to the player.
- o Bulk sanitizing wipes will be made available in the practice area for this purpose. We encourage all reps to also carry sanitizing wipes, in the event the provided wipes are not readily accessible.
 - Players can hand off their clubs for servicing at the manufacturers' trailers.
 - o Players are prohibited from entering the trucks.
- o It is imperative that the manufacturer representatives exercise proper social distancing when interacting with players.
- o Equally important, all manufacturer representatives must ensure proper sanitation procedures are being used when servicing equipment inside the trailers.
- o Once servicing is completed in the truck, reps may return the club directly to the player, on the practice facility, if they have the appropriate Range Access Card. If they don't have an access card, they should take the club to the designated equipment distribution center.
- o NOTE: It is the responsibility of the manufacturers to disinfect each piece of equipment before delivering to player or distribution center.

Policy Enforcement: Any violation of these protocols that is observed and reported by TOUR staff, Tournament staff, volunteers or security personnel may result in the loss of your credential privileges.



Return to Golf

On-site Communication:

- How would communication process work to let players know they have a package?
 - o Manufacturers will manage outreach to players regarding equipment drop and pick-up at distribution center.